



Business Terms and Conditions

Preamble

The business terms and conditions listed hereby serve to facilitate a cooperative business relationship. They apply to all deliveries made by BIOGROS S. à r.l. to the customer.

1. Delivery terms

The delivery of goods "free of charge" takes place within the framework of our individual route planning in the Grand Duchy of Luxembourg (and by arrangement in other countries close to the border) from an order value of 250 euros. For an order value of less than 250 euros, we charge a transport surcharge of 50 euros per delivery.

As a matter of principle, we only deliver whole packaging units ("bundles").

2. Prices

Current price lists will be sent upon request. The stated purchase prices ("EK") are net prices. The recommended retail prices ("UVP") are gross prices and include the applicable VAT rate. Our offers are subject to change; we reserve the right to make price changes.

3. Payment terms

Payment of the invoice is due within 30 days without deduction. We reserve the right to demand a bank guarantee for new customers.

4. Complaints

We accept justified complaints if they are notified to us within one working day (24 hours) after receipt of the goods, stating the delivery note number.

5. Reservation of ownership

The goods remain our property until full payment has been made.

6. Place of jurisdiction

The place of jurisdiction for both parties is Luxembourg.

Dated July 2023